

Renew P.O.C Campaign Review



Feb 20 2026 – Jun 2 2026

CAMPAIGN DETAILS

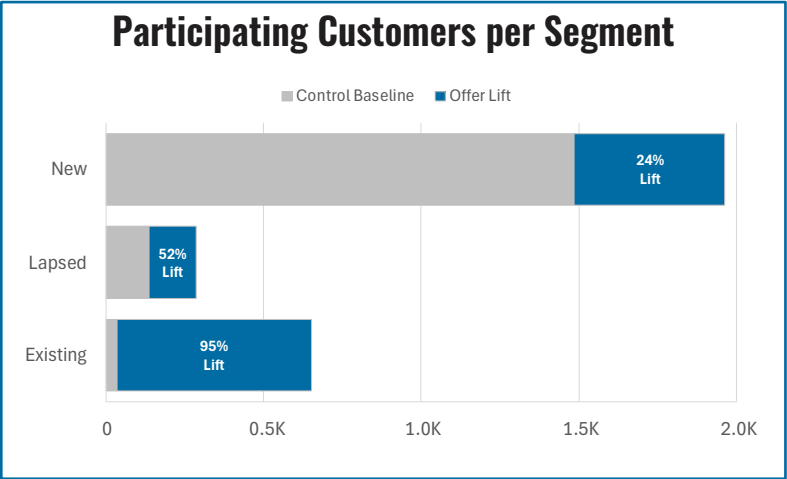
Segment	New	Lapsed	Existing
Eligibility	No transactions at the brand in past 12 months	At least one transaction at the brand in the past 12 months, but not within the past 6 month	At least one transaction in the past 6 months
Customer Offer	8% cash back offer; \$15 cap; \$150 min transaction amount	8% cash back offer; \$15 cap; \$150 min transaction amount	8% cash back offer; \$15 cap; \$150 min transaction amount
Acquisition Fee	4%	4%	3%
Visit Limit	1	1	1
Eligible Cardholders	1.7M	11K	11K
P.O.C Control Group	297K	1K	1K
Budget	\$75K Total CPA		

*Control group cardholders never received any communications or incentives for the brand’s offers from Renew during the campaign period.

CUSTOMERS

Renew’s campaign promotes sustained customer loyalty. Through a three-month proof of concept, Renew’s campaign has incentivized 2.9K Retailer2 customers — 2 in 3 of whom are New Customers; they had not shopped in the prior 12 months. A 50% total lift over control group conversion proves impressive incremental gains from Renew.

New	1,963 Participating	0.04% Monthly Conv. Rate	24.3% Lift over Control
Lapsed	286 Participating	0.75% Monthly Conv. Rate	52.0% Lift over Control
Existing	651 Participating	1.81% Monthly Conv. Rate	94.7% Lift over Control
Total	2,900 Participating	0.05% Monthly Conv. Rate	50.1% Lift over Control

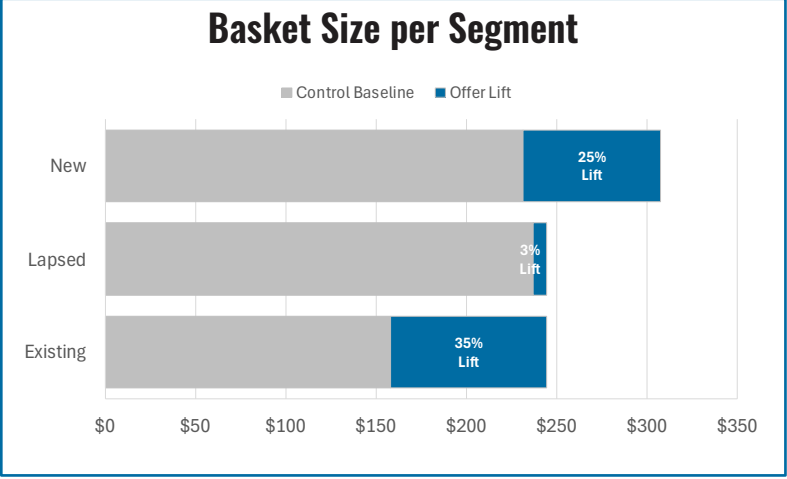


Term	Definition
Participating Customers	Unique customers that participated in an offer
Monthly Conversion Rate	Participating Customers per month of the offer / Eligible Cardholders
Lift over Control	Percent Increase in Monthly Conversion Rate of offer group over control group

SALES

Renew’s campaign increases sales. Through a three-month proof of concept, Renew’s campaign has driven \$1M in spend for Retailer2, with 70% coming from New Customers. A 21% total lift over control group basket size shows that Renew doesn’t just bring in more customers — it encourages higher spending as well.

New	\$705K Qualified	\$308 Basket Size	24.8% Lift over Control
Lapsed	\$94.3K Qualified	\$245 Basket Size	2.95% Lift over Control
Existing	\$225K Qualified	\$244 Basket Size	35.3% Lift over Control
Total	\$1.02M Qualified	\$281 Basket Size	20.7% Lift over Control

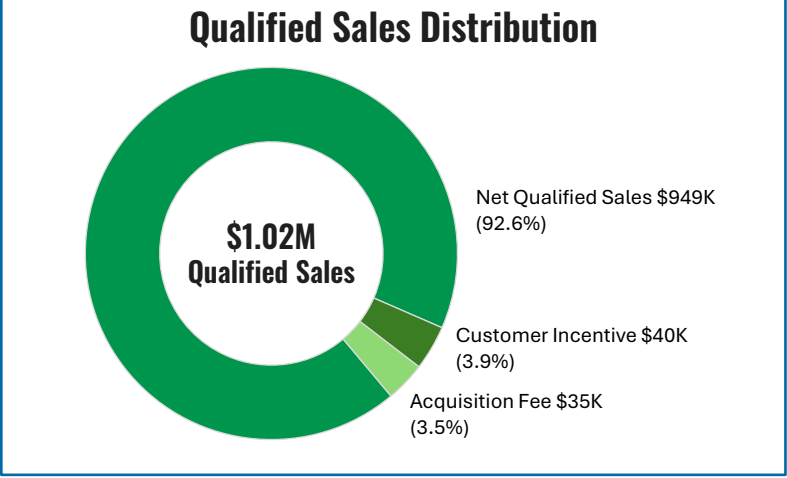


Term	Definition
Qualified Sales	Unique transaction amount from Qualified Visits
Basket Size	Average transaction amount from Qualified Visits
Lift over Control	Percent Increase in Basket Size of offer group over control group

EARNINGS – Assumes a 90% gross margin* on Qualified Sales

Renew’s campaign creates value. With a total CPA of 7.4% of Qualified Sales for Customer Incentive and Acquisition Fee payments, Retailer2 has significant value add for less cost. Their high margin rate translates to an impressive return on investment. Renew is excited to continue driving shared value for Retailer2 and its customers!

New	\$583K Net Earnings	1.12K% ROI	\$13.56 ROAS	\$26.49 Acquisition Cost
Lapsed	\$77.2K Net Earnings	999% ROI	\$12.21 ROAS	\$27.01 Acquisition Cost
Existing	\$187K Net Earnings	1.20K% ROI	\$14.39 ROAS	\$24.06 Acquisition Cost
Total	\$847K Net Earnings	1.12K% ROI	\$13.59 ROAS	\$26.00 Acquisition Cost



Term	Definition
Net Earnings	[Qualified Sales * margin (90%)] - [Cardholder Incentive + Acquisition Fee]
ROI	Net Earnings / [Cardholder Incentive + Acquisition Fee]
ROAS	Qualified Sales / [Cardholder Incentive + Acquisition Fee]
Customer Acquisition Cost	Participating Customers/ [Cardholder Incentive + Acquisition Fee]

*90% gross margin rate stated by CFO



Renew’s powerful technology platform using proprietary algorithms, AI, and machine learning, provides leading Retailers, Restaurants and Hospitality companies with rapid growth of new customers, new visits, new sales, new value and new revenues.